



Napa Valley Hospice Adult Day Services

Compassion. Dignity. Connection.

Contact:

Robbie Hayes

707-258-9084 x 297

rhayes@nvhads.org

Twitter: @nvhads.org

**Napa Valley Hospice &
Adult Day Services**

414 S. Jefferson Street

Napa, CA 94559

FOR IMMEDIATE RELEASE

**NAPA VALLEY HOSPICE & ADULT DAY SERVICES RECEIVES NATIONAL RECOGNITION FOR THE
CONTRIBUTION OF VOLUNTEERS TO ITS ORGANIZATION AND MISSION**

Napa, CA, July 29, 2015 — Napa Valley Hospice & Adult Day Services (NVHADS) is honored to announce that we have been certified by Points of Light and the Center for Volunteer and Nonprofit Leadership (CVNL) as a Service Enterprise. A Service Enterprise is an organization that fundamentally leverages volunteers and their skills throughout the organization to successfully deliver on their social mission.

Research conducted by the TCC Group, a national program and evaluation firm, found that organizations operating as Services Enterprises outperform peer organizations on all aspects of organizational effectiveness, and are more adaptable, sustainable and capable of scaling their work.

NVHADS completed a comprehensive assessment, consulting and extensive internal planning to optimize the contribution of volunteers in our day-to-day operations.

Achieving this prestigious certification validates the exceptional contribution of our volunteers in realizing our mission.

“Volunteers are our life blood,” said Anne House, Volunteer Resource Manager at NVHADS. “We have volunteers from all walks of life who not only offer companionship and respite to hospice patients and their families, but also high-level professional assistance in all aspects of our day-to-day operations. Others bring artistic, musical, or horticultural expertise to support the Person-Centered Care program at our Adult Day Services. Additionally, community volunteers assist with our fund-raising and educational events throughout the county.

From our diligent Board of Directors to our service-oriented Front Desk staff, volunteers adeptly represent our mission to constituencies all over Napa County and beyond. For every dollar we invest in them, we receive nearly \$5 in value, which points to a highly efficient and effective volunteer force. We are very fortunate to have access to such a generous and talented group, and their positive impact is felt by all who use our services.”

To learn more about the volunteer opportunities at NVHADS, please contact Anne House, at 707.258.9080 x 206 or ahouse@nvhads.org, or “Like” us on Facebook.

Napa Valley Hospice & Adult Day Services (www.nvhads.org), a non-profit organization, provides life-affirming care with remarkable compassion during life's most challenging transitions. Celebrating our 36th year, our programs have served more than 10,000 families in the Napa Valley over the past decade alone, and provide an important support service within our community.

#

